DOCUMENT RESUME

ED 463 815 JC 020 331

TITLE	Graduating Student Survey Results Summary Report, 2000-2001. The InfoDigest.
INSTITUTION	Dalton State Coll., GA. Office of Institutional Research and Planning.
REPORT NO	DSC-25
PUB DATE	2001-08-00
NOTE	42p.
AVAILABLE FROM	For full text: http://www.daltonstate.edu.
PUB TYPE	Numerical/Quantitative Data (110) -- Tests/Questionnaires (160)
EDRS PRICE	MF01/PC02 Plus Postage.
DESCRIPTORS	Academic Achievement; College Role; Community Colleges; Curriculum Development; *Degrees (Academic); Education Work Relationship; *Educational Assessment; *Educational Objectives; *Outcomes of Education; *Student Attitudes; Two Year Colleges
IDENTIFIERS	*Dalton State College GA

ABSTRACT

This document is a report on the results of the 2000-2001 graduating student survey administered at Dalton State College (DSC) (Georgia). The survey was used to help assess the community college's overall effectiveness. A total of 185 graduating students (63% of graduating class) responded to the survey. The survey was sorted into five sections: student background information; future career and educational plans; student perception of DSC general education curriculum; student perception of faculty instruction; student satisfaction with academic and student support services; and overall perception and satisfaction with DSC. Results show that: (1) 71% of the respondents were female and 61% were full-time students; (2) 88% of the responding graduates were white; (3) 34% of the responding graduates were under the age of 23; (4) 86% and 38% of the respondents reported being employed part-time or full-time respectively while attending DSC; (5) 61% of the respondents stated that they plan to continue their education; (6) a majority of respondents expressed that they were well prepared for continued education and/or career placement; (7) most respondents expressed being satisfied with the instruction quality and student support provided by the college; (8) 84% of the respondents indicated that they would recommend the college to others; and (9) overall, most respondents were satisfied with the education provided by DSC. The report provides tables with exact responses and percentages for all survey questions. (MKF)

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DSC
DALTON STATE COLLEGE

The InfoDigest

No. 25 Fall 2001

2000-2001 GRADUATING STUDENT SURVEY RESULTS
SUMMARY REPORT

Highlights

- 185 or 63% of graduates responded to survey. The total number of degrees and certificates conferred in 2000-2001 was 295.
- 71% of responding graduates were female. 61% of respondents enrolled full-time while attending Dalton State College.
- 86% of students worked while attending Dalton State College; 30% worked 36 or more hours per week.
- 77% reported that their objective for attending Dalton State College was fully accomplished.
- A slight majority (35%) completed their degree or certificate program in three years.
- 61% said their immediate plans after graduation was to obtain further education.
- 33% indicated that they were "extremely well" prepared for continuing their education.
- 44% of respondents who entered the labor force said that their new job was related to their program of study.
- 50% rated the quality of education they received at Dalton State College as "Excellent."
- 84% of respondents indicated they would recommend Dalton State College to someone who wanted to major in their program.
- 54% said if they could start college over, they would "definitely" choose to attend Dalton State College.
- Overall, 55% rated their level of satisfaction with the education they received at Dalton State College as "Very Satisfied."

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Section I Background Information

Note: Percentages may not add up to 100 because of rounding.

1. Degree/Certificate:

Associate of Arts (Transfer Degree)	15	8%
Associate of Science (Transfer Degree)	42	23%
Associate of Applied Science - Business	18	10%
Associate of Applied Science – Technology	15	8%
Associate of Applied Science – Health	12	6%
Associate of Science Nursing	39	21%
Technical Certificate – One Year	32	17%
Technical Certificate – Less Than One Year	2	1%
Bachelor of Science – Industrial Operations Management	1	1%
Bachelor of Science – Management Information Systems	5	3%
Bachelor of Applied Science – Technology Management	3	2%
No reply	1	1%

2. Student Major

AAS of Radiologic Technology	2	1%
Automotive Technology	2	1%
Biological Science	1	1%
Biology	1	1%
Business Administration	14	8%
Business Education	2	1%
Business Technology	1	1%
Certificate Management	1	1%
Computer Networking	2	1%
Computer Networking Technology	2	1%
Computer Operations	4	2%
Computer Science	2	1%
Computer Service Technician	2	1%
Computers, Business	1	1%
Criminal Justice	2	1%
Drafting & Design	1	1%

Section I Background Information

2. Student Major

Education	6	3%
Education - Early Childhood	9	5%
Education - Elementary	3	2%
Education - Middle Grades/Secondary	5	3%
Electronic Technology	2	1%
English	2	1%
Environmental Horticulture	2	1%
Foreign Language	1	1%
General Business	3	2%
General Studies	5	3%
History	1	1%
Horticulture	1	1%
Industrial Electrical Technology	4	2%
Industrial Operations Management	1	1%
LPN	2	1%
Management	3	2%
Management Information Systems	8	4%
Manufacturing Technology	1	1%
Marketing	2	1%
Medical Laboratory Technology	4	2%
Medical Office Administration	2	1%
Medical Office Assistant	3	2%
Medical Transcription	1	1%
Microcomputer Applications	1	1%
Nuclear Medicine Technology	1	1%
Nursing (Associate of Science)	8	4%
Office Career Technologies	2	2%
Office Technology	3	2%
Paramedic Technology	7	4%
Paramedic/EMS Management	1	1%
Physics/Pre Engineering	2	1%
Psychology	5	3%
Radiologic Technology	7	4%

Section I Background Information

2. Student Major

RN (Nursing – 2 year)	29	16%
Social Work	1	1%
Technology Management	2	1%
Technology, General Studies	1	1%
Not Indicated	5	3%

3. Division/Department:

Business & Technology	52	28%
Health & Physical Education	5	3%
Humanities	17	9%
Natural Sciences & Math	7	4%
Nursing (RN)	38	21%
Social Science	15	8%
Technical Education	38	21%
No reply	13	7%

4. Gender:

Female	131	71%
Male	54	29%

5. Ethnicity:

Asian or Pacific Islander	4	2%
Black (Non-Hispanic Origin)	3	2%
Hispanic	2	1%
Native American	1	1%
Multicultural	3	2%
White (Non-Hispanic Origin)	163	88%
No reply	9	5%

Section I Background Information

6. Age:

19 or under	1	1%
20	8	4%
21	31	17%
22	24	12%
23	14	8%
24	5	3%
25	9	5%
26-29	27	15%
30-39	38	21%
40-61	22	12%
No reply	7	4%

7. While a student at Dalton State College, I was mainly enrolled:

Full-time	112	61%
Part-time	66	36%
No reply	7	4%

8. The classes I attended most frequently were:

Day	99	54%
Evening	29	16%
Day/Evening Combination	48	26%
No reply	9	5%

9. Did you participate in any of the following activities while at Dalton State College?

Campus employment	31	17%
Off-campus employment	48	26%
Other	6	3%
No reply	100	54%

Section I Background Information

10. How many hours a week did you typically work while taking classes?

1-10 hours per week	7	4%
11-15 hours per week	23	12%
16-25 hours per week	47	25%
26-35 hours per week	27	15%
36 or over per week	56	30%
I was not employed	14	8%
No reply	11	6%

11. How many hours a week did you typically spend preparing for class?

1-5 hours per week	47	25%
6-10 hours per week	59	32%
11-15 hours per week	41	22%
16-20 hours per week	19	10%
20 or more per week	3	2%
No reply	16	9%

12. How many hours a week did you typically study outside the classroom?

1-5 hours per week	55	30%
6-10 hours per week	74	40%
11-15 hours per week	37	20%
16-20 hours per week	13	7%
20 or over per week	4	2%
No reply	2	1%

13. How many times did you change your major at Dalton State College?

Never	82	45%
Once	69	37%
Twice	21	11%
Three or more times	12	7%
No reply	1	1%

Section I Background Information

14. How involved were you in campus programs, activities, and organizations?

Heavily	9	5%
Moderately	14	8%
Slightly	54	29%
Not at all	108	58%

15. How often did you meet with faculty members outside of class?

Never	40	22%
Rarely	100	54%
Occasionally	36	20%
Often	9	5%

16. How often did you participate in community service or a community-based project as part of a regular course or your program?

Never	95	51%
Occasionally	64	35%
Often	9	5%
Very Often	1	1%
No Reply	16	9%

17. How often did you have serious conversation with students with religious beliefs, political opinions, or personal values very different from yours?

Never	46	25%
Occasionally	92	50%
Often	25	14%
Very Often	5	3%
No Reply	17	9%

Section I Background Information

18. How often did you have serious conversation with students of a different race or ethnicity than your own?

Never	30	16%
Occasionally	82	44%
Often	42	23%
Very Often	8	4%
No Reply	23	12%

19. What was your primary objective for attending Dalton State College?

Obtain Associate Degree or Certificate	116	65%
Obtain a bachelor's (4-year) degree	18	10%
Enhance my job skills in my present field of work or study	5	3%
Enhance my job skills for a new line of work	14	8%
Take courses to transfer to another college	16	9%
Take courses for personal interest	1	1%
Take certification courses in my field	1	1%
To finish a degree started elsewhere	4	2%
Other	4	2%
No Reply	6	3%

20. To what extent do you feel you accomplished your objective?

Fully accomplished	143	77%
Partially accomplished	36	20%
No Reply	6	3%

Section I Background Information

21. How long did it take you to complete your degree or certificate program at Dalton State College?

Less than 1 year	1	1%
1 year	14	8%
2 years	49	27%
3 years	65	35%
4 years	29	16%
5 years	13	7%
7 or more years	9	5%
No Reply	5	3%

Section II Career and Educational Plans After Graduation

22. What are your immediate plans after graduation?

Obtain further education	112	61%
Obtain full-time employment	58	31%
Other	10	5%
No Reply	5	3%

23. If your plans are to continue your education, do you plan to eventually…

Transfer to a four-year college?	68	37%
Transfer to one of DSC's four-year degree programs?	27	15%
Obtain another associate degree?	6	3%
Obtain another bachelor's degree?	3	2%
Take certification courses in my field through college?	1	1%
Take certification courses in my field through non-college?	2	1%
Take more college courses?	13	7%
Take some professional development courses?	2	1%
Attend graduate school	2	1%
No Reply	61	33%

Section II Career and Educational Plans After Graduation

24. How well did Dalton State College prepare you for continuing your education?

Extremely well	61	33%
More than adequately	44	24%
Sufficiently	28	15%
Less than sufficiently	1	1%
No Reply	51	28%

25. What is the highest degree or certificate that you eventually plan to obtain?

Associate degree	10	5%
Bachelor's degree	49	27%
Master's degree	35	19%
Doctoral degree	19	10%
Professional degree (such as law, medicine, dentistry)	6	3%
Technical program certificate or diploma	2	1%
No plans, undecided	15	8%
No Reply	49	27%

26. What is your current employment status?

Unemployed, not seeking or planning to work	13	7%
Unemployed, seeking employment	27	15%
Working part-time at the job I had before I graduated	44	24%
Working full-time at the job I had before I graduated	64	35%
Work part-time at a new job I recently obtained	11	6%
Work full-time at a new job I recently obtained	21	11%
Enlisted in the military	1	1%
No Reply	4	2%

Section II Career and Educational Plans After Graduation

27. If you are working, what is your job title?

Accountants Receiving/Collections	1	1%
AR Clerk	1	1%
Assistant Manager	3	2%
Associate	1	1%
BCBST	1	1%
Buggy Pusher	1	1%
Burn In	1	1%
Cashier/Customer Service	1	1%
Certified Pharmacy Tech	1	1%
Childcare Worker/Office Assistant	1	1%
Clerk/Supervisor	1	1%
Computer Lab Assistant	5	3%
Computer Service Supervisor	1	1%
Creeler	1	1%
Crew Leader	1	1%
Customer Service Rep	3	2%
Day Care Worker	1	1%
Dental Assistant	1	1%
Deputy Clerk	1	1%
Early Head Start	1	1%
Employment Coordinator	1	1%
EMT/Paramedic	6	3%
Graphic Designer	1	1%
Hair Stylist	1	1%
Help Desk Specialist	1	1%
Inventory Analyst	1	1%
IS Hardware Technician	1	1%
Loan Originator	1	1%
LPN	2	1%
Mechanic	1	1%
Machine Operator	1	1%
Management Trainee	1	1%
Material Handler	1	1%

Section II Career and Educational Plans After Graduation

27. If you are working, what is your job title?

Medical Lab Technician	3	2%
Medical Office Assistant	2	1%
Metering Operator	1	1%
MRI Tech	2	1%
Nurse Tech	9	5%
Office Manager	2	1%
Office Worker	1	1%
Owner of Plant Nursery	1	1%
Plant Manager	1	1%
Pre- Apprentice Electrician	1	1%
Prep Tech	1	1%
Production Clerk	1	1%
Program Assistant	1	1%
Program/Analyst 4GL	1	1%
Public Health Lab Technician	1	1%
Radiologic Technologist	4	2%
Receiving Clerk	1	1%
Receptionist	1	1%
RN	2	1%
Sales Associate/Consultant	5	3%
Secretary	3	2%
Senior Teller	1	2%
Server	1	1%
Shift Leader	1	1%
Shipping & Receiving Clerk	1	1%
Shipping Supervisor	1	1%
Staff Writer	1	1%
Student Radiologic Technologist	2	1%
Student Worker DSC	1	1%
Substitute Teacher	1	1%
Supervisor/International Liaison	1	1%
Systems Manager	1	1%
Teller	1	1%

Section II Career and Educational Plans After Graduation

27. If you are working, what is your job title?

Textile Worker	1	1%
Travel Agent	1	1%
Tufting	1	1%
Vice President	2	1%
Waitstaff	1	1%
Washer	1	1%
Whitfield EMS	1	1%
No Reply	73	40%

28. To improve the curriculum and programs at Dalton State College, we would like to contact your employer for input. May we contact your employer?

Yes	94	51%
No	55	30%
No Reply	36	20%

29. What will you earn during your first year?

$15,000 or less	25	14%
$15,001 – 20,000	16	9%
$20,001 – 25,000	25	14%
$25,001 – 30,000	36	20%
$30,001 – 40,000	27	15%
$40,001 – 60,000	11	6%
Over $60,000	2	1%
No Reply	43	23%

Section II Career and Educational Plans After Graduation

30. To what extent is your new job related to your program/major at Dalton State College?

Directly related	82	44%
Somewhat related	25	14%
Not related	30	16%
Does not apply	15	8%
No Reply	33	18%

31. How important do you feel your degree or certificate was in obtaining your position?

Very important	80	43%
Somewhat important	23	12%
Not important	47	25%
No Reply	35	19%

32. In your opinion, how difficult was it to obtain a job in your area of study or major?

Very difficult	7	4%
Difficult	23	12%
Average	57	31%
Easy	53	29%
No Reply	45	24%

Section III General Education Curriculum at Dalton State College

As a result of my education at Dalton State College I learned to...

33. Determine the form of communication appropriate to a particular audience and purpose.

Strongly Disagree	3	2%
Disagree	6	3%
Agree	123	67%
Strongly Agree	47	25%
No Reply	6	3%

34. To gather data for research purposes from various sources, including the computer and the Internet.

Strongly Disagree	2	1%
Disagree	8	4%
Agree	106	57%
Strongly Agree	66	36%
No Reply	3	2%

35. Organize ideas in a logical way (i.e., to distinguish between observations, inferences and relationships.

Strongly Disagree	2	1%
Disagree	6	3%
Agree	117	63%
Strongly Agree	55	30%
No Reply	5	3%

36. Write well.

Strongly Disagree	3	2%
Disagree	17	9%
Agree	100	54%
Strongly Agree	60	32%
No Reply	5	3%

Section III General Education Curriculum at Dalton State College

As a result of my education at Dalton State College I learned to…

37. Speak well and give oral presentations.

Strongly Disagree	3	2%
Disagree	9	5%
Agree	107	58%
Strongly Agree	61	33%
No Reply	5	3%

38. Apply my knowledge of science to solve problems.

Strongly Disagree	4	2%
Disagree	18	10%
Agree	106	57%
Strongly Agree	49	27%
No Reply	8	4%

39. Explain the basic principles, which govern natural sciences and scientific experiments.

Strongly Disagree	2	1%
Disagree	29	16%
Agree	115	62%
Strongly Agree	31	17%
No Reply	8	4%

40. Conduct scientific research and experiments

Strongly Disagree	5	3%
Disagree	32	17%
Agree	109	59%
Strongly Agree	31	17%
No Reply	8	4%

Section III General Education Curriculum at Dalton State College

As a result of my education at Dalton State College I learned to…

41. Think critically

Strongly Disagree	2	1%
Disagree	5	3%
Agree	112	61%
Strongly Agree	63	34%
No Reply	3	2%

42. Understand and communicate data presented graphically

Strongly Disagree	1	1%
Disagree	12	7%
Agree	113	61%
Strongly Agree	53	29%
No Reply	6	3%

43. Analyze and interpret statistical data

Strongly Disagree	4	2%
Disagree	25	14%
Agree	113	61%
Strongly Agree	38	21%
No Reply	5	3%

44. Perform basic mathematical operations

Strongly Disagree	4	2%
Disagree	9	5%
Agree	104	57%
Strongly Agree	62	33%
No Reply	6	3%

Section III General Education Curriculum at Dalton State College

As a result of my education at Dalton State College I learned to...

45. Use and become familiar with computers and other forms of electronic media, such as the Internet

Strongly Disagree	4	2%
Disagree	16	9%
Agree	94	51%
Strongly Agree	68	37%
No Reply	3	2%

46. Describe and understand the major forces and events that shaped history and society

Strongly Disagree	1	1%
Disagree	20	11%
Agree	118	64%
Strongly Agree	40	22%
No Reply	6	3%

47. Appreciate and analyze perspectives and values of diverse cultural groups and their historical experiences in the United States

Strongly Disagree	3	2%
Disagree	23	12%
Agree	108	58%
Strongly Agree	44	24%
No Reply	7	4%

48. Analyze issues from different perspectives and to be open to other viewpoints than my own.

Strongly Disagree	2	1%
Disagree	10	5%
Agree	110	60%
Strongly Agree	57	31%
No Reply	6	3%

Section III General Education Curriculum at Dalton State College

As a result of my education at Dalton State College I learned to…

49. Analyze behavior of individuals as well as social groups and institutions

Strongly Disagree	2	1%
Disagree	9	5%
Agree	115	62%
Strongly Agree	52	28%
No Reply	7	4%

50. Use scientific knowledge and practical experience to assess personal well-being and to maintain wellness

Strongly Disagree	2	1%
Disagree	16	9%
Agree	114	62%
Strongly Agree	46	25%
No Reply	7	4%

51. Demonstrate knowledge and skills to become active in my community and society

Strongly Disagree	3	2%
Disagree	15	8%
Agree	122	66%
Strongly Agree	38	21%
No Reply	7	4%

52. Make informed judgments in interpreting and appreciating works of art, including literature

Strongly Disagree	3	2%
Disagree	18	10%
Agree	114	62%
Strongly Agree	42	23%
No Reply	8	4%

Section IV Quality of Instruction and Advising

How would you rate the quality of each of the following aspects of the College?

53. Quality of instruction by faculty

Poor	2	1%
Fair	20	11%
Good	87	47%
Excellent	71	38%
No Reply	5	3%

54. Academic advising

Does not apply	1	1%
Poor	11	6%
Fair	36	20%
Good	72	39%
Excellent	58	31%
No Reply	7	4%

55. Clarity of program requirements

Poor	9	5%
Fair	37	20%
Good	66	36%
Excellent	67	36%
No Reply	6	3%

56. Availability of faculty advisor

Does not apply	1	1%
Poor	9	5%
Fair	27	15%
Good	66	36%
Excellent	77	41%
No Reply	5	3%

Section IV Quality of Instruction and Advising

How would you rate the quality of each of the following aspects of the College?

57. Career advising

Does not apply	9	5%
Poor	18	10%
Fair	38	21%
Good	59	32%
Excellent	55	30%
No Reply	6	3%

58. Quality of instructions in laboratories

Does not apply	10	5%
Poor	4	2%
Fair	37	20%
Good	76	41%
Excellent	53	29%
No Reply	5	3%

59. Accessibility of faculty

Does not apply	1	1%
Poor	3	2%
Fair	27	15%
Good	86	47%
Excellent	63	34%
No reply	5	3%

60. Availability of needed courses.

Poor	22	12%
Fair	50	27%
Good	61	33%
Excellent	47	25%
No reply	5	3%

Section IV Quality of Instruction and Advising

How would you rate the quality of each of the following aspects of the College?

61. Quality of non-instructional services (such as computer services, library, etc.)

Does not apply	3	2%
Poor	2	1%
Fair	27	15%
Good	68	37%
Excellent	79	43%
No reply	6	3%

62. Testing/grading system

Poor	2	1%
Fair	26	14%
Good	99	54%
Excellent	53	29%
No reply	5	3%

63. Class size

Poor	2	1%
Fair	15	8%
Good	86	47%
Excellent	77	42%
No reply	5	3%

64. Classroom and teaching facilities

Fair	10	5%
Good	96	52%
Excellent	74	40%
No reply	5	3%

Section IV Quality of Instruction and Advising

To what extent do you agree or disagree with the following statements about your major program?

65. Faculty were genuinely interested in the progress of students in the program.

Strongly Disagree	2	1%
Disagree	9	5%
Agree	98	53%
Strongly Agree	75	41%
No Reply	1	1%

66. The program was academically demanding.

Strongly Disagree	1	1%
Disagree	12	7%
Agree	86	47%
Strongly Agree	85	46%
No Reply	1	1%

67. The division or department was characterized by mutual respect between students and professors.

Strongly Disagree	1	1%
Disagree	7	4%
Agree	108	58%
Strongly Agree	65	35%
No Reply	4	2%

68. Faculty was knowledgeable and well prepared for their courses.

Strongly disagree	1	1%
Disagree	7	4%
Agree	97	52%
Strongly agree	78	42%
No reply	2	1%

Section IV Quality of Instruction and Advising

To what extent do you agree or disagree with the following statements about your major program?

69. The courses that I needed or required were available.

Strongly disagree	2	1%
Disagree	23	12%
Agree	99	54%
Strongly agree	59	32%
No reply	2	1%

70. The academic ability of other students in my program was high.

Strongly disagree	1	1%
Disagree	15	8%
Agree	111	60%
Strongly agree	54	29%
No reply	4	2%

71. Registration Procedures were efficient.

Strongly disagree	7	4%
Disagree	17	9%
Agree	110	60%
Strongly agree	50	27%
No reply	1	1%

72. There were sufficient opportunities to interact with faculty.

Strongly disagree	3	2%
Disagree	7	4%
Agree	107	58%
Strongly agree	67	36%
No reply	1	1%

Section IV Quality of Instruction and Advising

To what extent do you agree or disagree with the following statements about your major program?

73. Grading practices were fair and appropriate.

Strongly disagree	3	2%
Disagree	4	2%
Agree	113	61%
Strongly agree	63	34%
No reply	2	1%

74. I received helpful feedback from faculty on my academic progress.

Strongly disagree	4	2%
Disagree	15	8%
Agree	108	58%
Strongly agree	56	30%
No reply	2	1%

75. I was satisfied with the instruction I received.

Strongly disagree	1	1%
Disagree	7	4%
Agree	110	60%
Strongly agree	65	35%
No reply	2	1%

76. Instructional equipment was up-to-date and available.

Strongly disagree	2	1%
Disagree	9	5%
Agree	108	58%
Strongly agree	65	35%
No reply	1	1%

Section IV Quality of Instruction and Advising

To what extent do you agree or disagree with the following statements about your major program?

77. Classroom facilities were adequate and comfortable.

Strongly disagree	2	1%
Disagree	5	3%
Agree	107	58%
Strongly agree	70	38%
No reply	1	1%

78. If I were starting over, I would take my major in this department or division again.

Strongly disagree	7	4%
Disagree	9	5%
Agree	88	48%
Strongly agree	78	42%
No reply	3	2%

79. The atmosphere at Dalton State College and in my department or division encourages intellectual development.

Strongly disagree	2	1%
Disagree	10	5%
Agree	107	58%
Strongly agree	64	35%
No reply	2	1%

80. Dalton State College has an image as a strong academic institution.

Strongly disagree	2	1%
Disagree	11	6%
Agree	96	52%
Strongly agree	74	40%
No reply	2	1%

Section IV Quality of Instruction and Advising

To what extent do you agree or disagree with the following statements about your major program?

81. The college administration is committed to providing the best education possible for all students.

Strongly disagree	5	3%
Disagree	8	4%
Agree	102	55%
Strongly agree	67	36%
No reply	3	2%

To what extent do you agree or disagree with the following statements about your major advisor? My advisor…

82. Knew my name and showed and interest personally.

Does not apply	3	2%
Strongly disagree	3	2%
Disagree	10	5%
Agree	80	43%
Strongly agree	88	48%
No reply	1	1%

83. Was available during pre-registration and registration to advise me.

Does not apply	4	2%
Strongly disagree	2	1%
Disagree	6	3%
Agree	85	46%
Strongly agree	86	47%
No reply	2	1%

Section IV Quality of Instruction and Advising

To what extent do you agree or disagree with the following statements about your major advisor? My advisor…

84. Gave me feedback on my academic progress.

Does not apply	4	2%
Strongly disagree	6	3%
Disagree	27	15%
Agree	72	39%
Strongly agree	75	41%
No reply	1	1%

85. Provided me with accurate information about what I needed to know about the requirements for my program.

Does not apply	3	2%
Strongly disagree	8	4%
Disagree	19	10%
Agree	76	41%
Strongly agree	78	42%
No reply	1	1%

86. Was on time for appointments with me.

Does not apply	4	2%
Strongly disagree	2	1%
Disagree	7	4%
Agree	83	45%
Strongly agree	88	48%
No reply	1	1%

Section IV Quality of Instruction and Advising

To what extent do you agree or disagree with the following statements about your major advisor? My advisor…

87. Was accessible when I needed help.

Does not apply	4	2%
Disagree	17	9%
Agree	79	43%
Strongly agree	84	45%
No reply	1	1%

88. Reviewed my academic record prior to giving advice.

Does not apply	4	2%
Strongly disagree	4	2%
Disagree	17	9%
Agree	81	44%
Strongly agree	77	42%
No reply	2	1%

89. Gave me information about careers and further educational opportunities in my major.

Does not apply	5	3%
Strongly disagree	9	5%
Disagree	32	17%
Agree	68	37%
Strongly agree	70	38%
No reply	1	1%

Section IV Quality of Instruction and Advising

To what extent do you agree or disagree with the following statements about your major advisor? My advisor…

90. Referred me to appropriate resources on campus.

Does not apply	7	4%
Strongly disagree	6	3%
Disagree	22	12%
Agree	78	42%
Strongly agree	71	39%
No reply	1	1%

91. Is someone I would recommend to other students on campus.

Does not apply	5	3%
Strongly disagree	8	4%
Disagree	16	9%
Agree	76	41%
Strongly agree	79	43%
No reply	1	1%

Section V Satisfaction With Academic And Student Support Services

How would you rate your level of satisfaction with these services of the College?

92. New student orientation.

Didn't Know About Service	14	8%
Didn't Use	37	20%
Very Dissatisfied	2	1%
Dissatisfied	4	2%
Satisfied	102	55%
Very Satisfied	25	14%
No Reply	1	1%

93. Admissions office.

Didn't Use	5	3%
Very Dissatisfied	6	3%
Dissatisfied	10	5%
Satisfied	132	71%
Very Satisfied	31	17%
No Reply	1	1%

94. Registration

Didn't Use	2	1%
Very Dissatisfied	7	4%
Dissatisfied	16	9%
Satisfied	125	68%
Very Satisfied	34	18%
No Reply	1	1%

Section V Satisfaction With Academic And Student Support Services

How would you rate your level of satisfaction with these services of the College?

95. Student records/transcripts.

Didn't know about service	1	1%
Didn't use	6	3%
Very Dissatisfied	7	4%
Dissatisfied	14	8%
Satisfied	123	67%
Very satisfied	33	18%
No reply	1	1%

96. Business office (where you pay fees).

Didn't know about service	2	1%
Didn't use	4	2%
Very Dissatisfied	4	2%
Dissatisfied	11	6%
Satisfied	134	73%
Very satisfied	28	15%
No reply	2	1%

97. Academic VP's office.

Didn't know about service	14	8%
Didn't use	51	28%
Very Dissatisfied	4	2%
Dissatisfied	2	1%
Satisfied	86	47%
Very satisfied	27	15%
No reply	1	1%

Section V Satisfaction With Academic And Student Support Services

How would you rate your level of satisfaction with these services of the College?

98. Developmental studies.

Didn't know about service	20	11%
Didn't use	64	35%
Dissatisfied	2	1%
Satisfied	76	41%
Very satisfied	22	12%
No reply	1	1%

99. Library.

Didn't use	9	5%
Very dissatisfied	2	1%
Dissatisfied	3	2%
Satisfied	116	63%
Very satisfied	54	29%
No reply	1	1%

100. Bookstore.

Didn't use	2	1%
Very dissatisfied	6	3%
Dissatisfied	15	8%
Satisfied	122	66%
Very satisfied	39	21%
No reply	1	1%

Section V Satisfaction With Academic And Student Support Services

How would you rate your level of satisfaction with these services of the College?

101. Cafeteria.

Didn't know about service	1	1%
Very dissatisfied	29	16%
Dissatisfied	7	4%
Satisfied	114	62%
Very satisfied	32	17%
No reply	2	1%

102. Computer services.

Didn't know about service	1	1%
Very dissatisfied	14	8%
Dissatisfied	3	2%
Satisfied	117	63%
Very satisfied	49	27%
No reply	1	1%

103. Parking.

Didn't use	5	3%
Very dissatisfied	24	13%
Dissatisfied	32	17%
Satisfied	105	57%
Very satisfied	18	10%
No reply	1	1%

Section V Satisfaction With Academic And Student Support Services

How would you rate your level of satisfaction with these services of the College?

104. Campus police and security.

Didn't use	17	9%
Very dissatisfied	3	2%
Dissatisfied	15	8%
Satisfied	122	66%
Very satisfied	27	15%
No reply	1	1%

105. ACE Center.

Didn't know about service	3	2%
Didn't use	52	28%
Dissatisfied	7	4%
Satisfied	91	49%
Very satisfied	31	17%
No reply	1	1%

106. Student center.

Didn't know about service	1	1%
Didn't use	20	11%
Very dissatisfied	1	1%
Dissatisfied	5	3%
Satisfied	117	63%
Very satisfied	39	21%
No reply	2	1%

Section V Satisfaction With Academic And Student Support Services

How would you rate your level of satisfaction with these services of the College?

107. Career services.

Didn't know about service	9	5%
Didn't use	70	38%
Dissatisfied	10	5%
Satisfied	71	38%
Very satisfied	20	11%
No reply	5	3%

108. Disability support services.

Didn't know about service	12	7%
Didn't use	110	60%
Very Dissatisfied	1	1%
Dissatisfied	1	1%
Satisfied	40	22%
Very satisfied	19	10%
No reply	2	1%

109. Financial Aid Services.

Didn't know about service	1	1%
Didn't use	24	13%
Very dissatisfied	17	9%
Dissatisfied	13	7%
Satisfied	88	48%
Very satisfied	37	20%
No reply	5	3%

Section V Satisfaction With Academic And Student Support Services

How would you rate your level of satisfaction with these services of the College?

110. Veterans Affairs.

Didn't know about service	16	9%
Didn't use	113	61%
Dissatisfied	4	2%
Satisfied	32	17%
Very satisfied	15	8%
No reply	5	3%

111. Tutorial services.

Didn't know about service	11	6%
Didn't use	105	57%
Very dissatisfied	2	1%
Dissatisfied	4	2%
Satisfied	43	23%
Very satisfied	16	9%
No reply	4	2%

112. College newspaper.

Didn't know about service	13	7%
Didn't use	82	44%
Very dissatisfied	2	1%
Dissatisfied	5	3%
Satisfied	60	32%
Very satisfied	17	9%
No reply	6	3%

Section V Satisfaction With Academic And Student Support Services

How would you rate your level of satisfaction with these services of the College?

113. Student government.

Didn't know about service	18	10%
Didn't use	93	50%
Very dissatisfied	1	1%
Dissatisfied	2	1%
Satisfied	48	26%
Very satisfied	16	9%
No reply	7	4%

114. Intramural sports and other student activities program.

Didn't know about service	11	6%
Didn't use	99	54%
Very dissatisfied	1	1%
Dissatisfied	3	2%
Satisfied	46	25%
Very satisfied	18	10%
No reply	7	4%

115. Recreation area in the student center.

Didn't know about service	4	2%
Didn't use	78	42%
Very dissatisfied	3	2%
Dissatisfied	7	4%
Satisfied	66	36%
Very satisfied	22	12%
No reply	5	3%

Section V Satisfaction With Academic And Student Support Services

How would you rate your level of satisfaction with these services of the College?

116. Physical activities facilities.

Didn't know about service	5	3%
Didn't use	69	37%
Very dissatisfied	2	1%
Dissatisfied	4	2%
Satisfied	80	43%
Very satisfied	21	11%
No reply	4	2%

117. Cultural programs (lectures, concerts, etc.)

Didn't know about services	9	5%
Didn't use	81	43%
Dissatisfied	5	3%
Satisfied	64	35%
Very satisfied	19	10%
No reply	7	4%

118. Academic support services (e.g., writing lab, math lab).

Didn't know about service	5	3%
Didn't use	74	40%
Dissatisfied	4	2%
Satisfied	67	36%
Very satisfied	29	16%
No reply	6	3%

Section VI About Dalton State College

119. Overall, how would you rate the quality of education you received at Dalton State College?

Excellent	92	50%
Good	76	41%
Average	16	9%
No Reply	1	1%

120. What was your overall impression/attitude toward Dalton State College?

Very Positive	87	47%
Positive	86	47%
Negative	7	4%
No Opinion	4	2%
No Reply	1	1%

121. How sure are you that you made the right choice in attending Dalton State College?

Definitely Right Choice	125	68%
Probable Right Choice	40	22%
Not Sure	17	9%
Probably Wrong Choice	2	1%
No reply	1	1%

122. Would you recommend Dalton State college to some one who wanted to major in your program?

Yes	156	84%
No	11	6%
Don't Know	16	9%
No Reply	2	1%

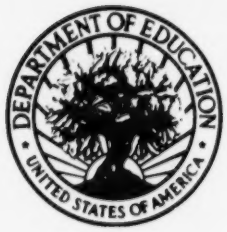
Section VI About Dalton State College

123. If you could start college over, would you choose to attend Dalton State College?

Definitely Yes	100	54%
Probably Yes	59	32%
Not Sure	13	7%
Probably No	9	5%
Definitely No	3	2%
No Reply	1	1%

124. Overall, how would you rate your level of satisfaction with the education you received at Dalton State College?

Very Satisfied	102	55%
Satisfied	70	38%
Dissatisfied	2	1%
Neutral	10	5%
No Reply	1	1%



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